

Meta Title

Best Accounting Software in India for SMEs | 10 BUSY Features

Meta Description

Explore 10 BUSY features that help Indian SMEs manage GST filing, accounting, inventory, e-invoicing, e-way bills, backups, and mobile access from one platform.

10 Features That Make BUSY a Strong Accounting Software Choice for SMEs in India

For SMEs in India, accounting software is no longer just about recording sales and purchases. Businesses also need GST-ready billing, inventory control, return preparation, reconciliation, e-invoicing, e-way bill support, data backup, and easy access from desktop and mobile.

BUSY brings accounting, billing, inventory, GST compliance, and business reporting into one platform. It is designed for Indian SMEs, traders, distributors, manufacturers, retailers, and Chartered Accountants who need practical software for daily business operations.

Key Takeaways

- BUSY is built for Indian SMEs that need accounting, GST, billing, inventory, and reporting in one system.
- BUSY supports GST-related workflows such as GSTR-1/IFF, GSTR-3B preparation, GST reconciliation, e-invoicing, and e-way bill generation in relevant editions.
- Basic, Standard, and Enterprise plans currently include 1 mobile app free for the first year with license purchase, while Express does not include the mobile app.
- BUSY supports inventory, multi-company, multi-financial-year, multi-branch, and multi-GSTIN workflows based on the selected edition.
- BUSY Agent supports scheduled Google Drive backup for safer data management.

- BUSY pricing includes a free Express edition, with paid plans starting from Basic. Pricing should be checked before purchase because plans and offers may change.

Why BUSY Stands Out for Indian SMEs

Choosing accounting software for an SME is not only about bookkeeping. A business also needs to raise invoices correctly, track stock, manage receivables and payables, prepare GST data, reconcile ITC, and keep records safe.

For many SMEs, these tasks are handled through separate files, manual records, or disconnected tools. This often creates duplicate work, data mismatches, and filing pressure at the end of the month.

BUSY helps reduce this gap by connecting billing, accounting, inventory, GST reporting, and business reports in one software environment. It is available across desktop, cloud, and mobile, making it suitable for businesses that need both office-based control and on-the-go access.

Feature 1: GST-Ready Accounting and Return Preparation

BUSY is designed for GST-registered businesses that need accounting data to support GST compliance. In relevant editions, BUSY supports GST e>Returns in JSON, direct upload of GSTR-1/IFF, e-invoice and e-way bill workflows, and reconciliation of GST data.

This means businesses can prepare GST data from the same transactions already recorded in the software. It reduces repeated manual entry and helps keep books and GST records better aligned.

Why this matters: Manual GST preparation can lead to missing invoices, wrong values, and mismatches between books and returns.

Feature 2: GST Reconciliation for Better ITC Review

Input tax credit depends heavily on correct purchase records and supplier filing. If supplier data does not match your books, your team may need to follow up before finalising returns.

BUSY helps compare books with GST data such as GSTR-2A and GSTR-2B in relevant editions. It also supports reconciliation-related reports that help identify missing, delayed, or mismatched entries earlier.

Why this matters: Better reconciliation reduces last-minute confusion and helps businesses review ITC more carefully.

Feature 3: Inventory Management for Stock-Based Businesses

BUSY is useful for businesses where stock management is as important as accounting. It supports features such as multiple godown inventory, batch-wise inventory, expiry tracking, and parameter-based inventory control.

This is helpful for industries such as retail, pharma, FMCG, electronics, hardware, food products, and other inventory-heavy businesses.

Why this matters: When stock, billing, and accounting are connected, businesses get better control over purchases, sales, tax details, and inventory value.

Feature 4: E-Invoicing and E-Way Bill Support

BUSY supports e-invoicing and e-way bill generation in relevant editions. Businesses covered under the GST e-invoicing mandate can manage IRN and QR code related workflows through the [GST accounting software](#).

For businesses handling higher invoice volume, this reduces dependency on disconnected manual processes and helps keep billing and compliance data aligned.

Why this matters: E-invoicing and e-way bill workflows become easier to manage when they are connected with billing and accounting.

Feature 5: Mobile App Access for Business on the Go

BUSY offers a mobile app for existing BUSY users. The app helps users access reports, create and share quotations, orders, invoices, and receipts, and view business data such as sales, purchases, receivables, payables, and stock.

Basic, Standard, and Enterprise plans currently include 1 mobile app free for the first year with license purchase. BUSY Express does not include the mobile app.

Why this matters: Business owners and accountants can check important data and share documents without depending only on the office desktop.

Feature 6: Multi-GSTIN, Multi-Branch, and Multi-Company Support

Growing businesses often manage multiple branches, locations, GST registrations, or companies. BUSY supports multi-company and multi-financial-year workflows in paid plans. Enterprise setups can support multi-branch management, branch-wise reporting, and multiple GSTIN workflows.

This is also useful for Chartered Accountants who manage books and compliance for multiple clients.

Why this matters: Multi-entity and multi-location businesses need a structured accounting setup instead of scattered files and separate manual records.

Feature 7: TDS and TCS Management

BUSY supports taxation-related workflows including GST, TDS, TCS, and RCM. It helps businesses manage TDS/TCS entries, reports, and related compliance workflows based on configuration and edition.

This can help businesses that deal with contractors, professionals, rent, salary deductions, or other payments where TDS/TCS rules may apply.

Why this matters: TDS and TCS compliance needs correct deduction, reporting, and tracking. Software-based workflows reduce the risk of missing entries or reports.

Feature 8: Manufacturing and BOM Support

BUSY is not limited to basic billing. It supports manufacturing-related workflows such as BOM, production planning, production variance reports, and production-related entries in relevant editions.

This makes it useful for small manufacturers, job-work businesses, food producers, and businesses that need stock and production records connected with accounting.

Why this matters: Manufacturers need more than sales invoices. They need material tracking, production planning, and cost visibility.

Feature 9: Scheduled Google Drive Backup Through BUSY Agent

Data loss can be a serious problem for small businesses. BUSY Agent supports scheduled automatic backup to Google Drive, helping businesses protect their accounting data.

BUSY also includes security-related features such as user-definable access rights, user activity logs, and data binding with hard disks in relevant plans.

Why this matters: Regular backup and access controls help businesses protect accounting data and reduce operational risk.

Feature 10: Customer Support and Trial Access

BUSY provides customer support through phone, email, and other support channels. It also offers trial access so new users can evaluate the software before purchasing.

For SMEs, support matters during setup, GST configuration, data migration, and day-to-day usage.

Why this matters: Reliable support can make software adoption easier for business owners, accountants, and teams using the system regularly.

BUSY Features at a Glance

Feature	How BUSY Helps
GST return workflows	Supports GSTR-1/IFF, GSTR-3B preparation, JSON export, and related GST workflows in relevant editions
GST reconciliation	Helps compare books with GST data such as GSTR-2A and GSTR-2B
E-invoicing	Supports IRN and QR code related e-invoice workflows in relevant editions
E-way bill	Helps generate and manage e-way bill workflows
Inventory	Supports multiple godowns, batch-wise stock, expiry tracking, and stock reports
Mobile app	Helps users create, view, and share business documents and reports on mobile

Multi-company	Supports multiple companies and financial years
Multi-GSTIN and branch workflows	Available in Enterprise and relevant setups
TDS/TCS	Helps manage tax deduction and collection related workflows
Manufacturing/BOM	Supports BOM, production planning, and production variance reports
Backup	Supports scheduled Google Drive backup through BUSY Agent
Support	Offers support through phone, email, and related help channels

BUSY vs Other Accounting Software in India

A direct software comparison should be handled carefully because competitor pricing and features can change over time. Instead of making hard claims that may become outdated, it is better to compare BUSY on practical SME needs.

Evaluation Area	Why BUSY Is Strong for SMEs
GST compliance	Supports GSTR-1/IFF, GSTR-3B preparation, reconciliation, e-invoicing, and e-way bill workflows in relevant editions
Inventory	Useful for stock-heavy businesses with godown, batch, expiry, and parameter-based inventory needs
Mobile access	Official mobile app with report access, invoice sharing, order creation, and ledger access
Multi-entity use	Supports multi-company, multi-financial-year, multi-branch, and multi-GSTIN workflows based on edition
Manufacturing	Includes BOM and production planning features in relevant editions

Backup	BUSY Agent supports scheduled Google Drive backup
Support	Provides support through phone, email, and related help channels
Pricing flexibility	Includes a free Express edition and paid plans for advanced business needs

Frequently Asked Questions

Q1. Is BUSY accounting software good for small businesses in India?

Yes. BUSY is built for Indian SMEs that need accounting, GST, billing, inventory, and reporting in one system. It is useful for retailers, traders, distributors, manufacturers, and service businesses that want to manage daily operations and compliance from the same software.

Q2. What is the starting price of BUSY accounting software?

BUSY offers a free Express edition and paid plans for businesses that need advanced features. Pricing should be checked before purchase because plans, offers, and taxes may change.

Q3. Does BUSY support GST return filing?

BUSY supports GST return preparation and related workflows such as GSTR-1/IFF, GSTR-3B preparation, JSON export, direct upload options, and GST reconciliation in relevant editions. The exact workflow depends on the return type and selected BUSY edition.

Q4. Does BUSY support e-invoicing and e-way bills?

Yes. BUSY supports e-invoicing and e-way bill workflows in relevant editions. E-invoicing applicability depends on GST rules, turnover threshold, and notified conditions.

Q5. Does BUSY work on mobile?

Yes. BUSY offers a mobile app for existing BUSY users. The app supports business activities such as viewing reports, creating and sharing invoices, quotations, orders, and receipts, and accessing sales, purchase, stock, receivable, and payable data.

Q6. Is BUSY useful for Chartered Accountants?

Yes. BUSY can be useful for Chartered Accountants because it supports multi-company, multi-financial-year, GST reconciliation, and multi-client style workflows depending on the edition and setup.

Q7. Can BUSY handle multiple GSTINs?

Yes. BUSY supports multiple GSTIN, branch-wise, and multi-branch workflows in relevant editions and setups.

Conclusion

The right accounting software for an Indian SME should do more than basic bookkeeping. It should help the business manage billing, GST compliance, inventory, reports, backups, and day-to-day operations without creating duplicate work.

BUSY brings these workflows together in one platform. With GST return preparation, reconciliation, e-invoicing, e-way bill support, inventory management, mobile access, backup options, and multi-branch capabilities in relevant editions, BUSY is a strong accounting software choice for SMEs in India.

Before choosing a plan, businesses should compare their GST, inventory, mobile access, manufacturing, and reporting needs with the features available in each BUSY edition.

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